

# Conditions for applying the special offer "Discover Małopolska"

(valid from July 1, 2022)

## 1. Entitled

- 1) Only a regular ticket can be purchased as part of the offer.
- 2) A normal ticket may be purchased by any person under the offer.

## 2. Scope and validity of the offer

- 1) The ticket under the offer is a bearer temporary ticket, entitling to an unlimited number of journeys on all passenger trains in 2<sup>nd</sup> class provided for in the timetable, launched only by "Koleje Małopolskie" Ltd. in the area limited by the following stations and stops: Kraków Airport, Wieliczka Rynek Kopalnia (Wieliczka Market Squar, Mine), Podbory Skawińskie, Oświęcim, Zakopane, Jasło, Nowy Sącz, Sedziszów, Krynica-Zdrój.
- 2) The offer cannot be combined with other special offers, except for the special offer "Małopolski bilet rowerowy" (Małopolska bicycle ticket).
- 3) The ticket as part of the offer is valid:
  - a) for 3 days from the date of purchase specified therein or the date indicated by the buyer,
  - b) for 7 days from the date of purchase specified therein or the date indicated by the buyer.
- 4) The ticket validity date is indicated on the ticket in the form of an overprint, except for tickets purchased through electronic sales channels.
- 5) The offer is limited in time and is valid from July 1, 2022 to September 30, 2022.

## 3. Conditions of use

- 1) The ticket referred to in sec. 1 point 1 can be purchased:
  - a) via the MKA system: in ticket machines and the iMKA mobile application – on the terms set out in the Regulations for the issuing and use of the Małopolska Agglomeration Card, the iMKA mobile application and sale of tickets via the Internet,

available at [www.mka.malopolska.pl](http://www.mka.malopolska.pl), in pre-sale up to 30 days in advance (mobile machines) and valid for departure on the day of purchase (iMKA application),

- b) via the E-PODRÓŻNIK BILETY system in pre-sale up to 30 days in advance - on the terms set out in the Regulations of the website and online sale of tickets for the transport of passengers and for the shipping of parcels via the E-PODRÓŻNIK BILETY system, available on the website <https://www.e-podroznik.pl/>,
  - c) at train service members, on the terms specified in the Regulations for the carriage of passengers, shipments and animals as well as at the service and clearance of passengers of "Koleje Małopolskie" Ltd., valid only for departure on the day of purchase.
- 2) Tickets issued according to the offer have the imprint "Odkrywaj Małopolskę" (Discover Małopolska).
  - 3) Tickets issued under the offer constitute a VAT invoice, in accordance with applicable regulations.
  - 4) Foiling of tickets issued according to the offer is prohibited.
  - 5) Extending the validity period of the ticket is not allowed.
  - 6) KMŁ stipulates that for lost, damaged, foiled or stolen tickets, it does not return the fees paid or issue duplicate tickets (also in the case of reporting the loss to law enforcement agencies).
  - 7) If, during the inspection of tickets and transport documents on the train, the traveler declares that he has a ticket issued as part of the offer, but does not present it to the train staff, then the refund (cancellation) of the tariff fees and additional fee paid on the train (indicated in the request for payment) – after deduction of a handling fee – may be obtained by way of a complaint submitted to the carrier on the terms set out in the RPO-KMŁ.
  - 8) Tickets under the offer can be purchased in advance up to 30 days in advance, with the exception of tickets purchased from the train service and via the iMKA mobile application, which can only be purchased valid for departure on the day of purchase.
  - 9) The ticket issued under the offer is not accepted on REGIO trains launched by POLREGIO Inc. and in passenger trains launched by "Koleje Śląskie" Ltd.

#### 4. Charges

The amount of fees for tickets issued according to the offer is a flat rate, irrespective of the tariff distance and amounts to:

- 1) for a 3-day ticket - PLN 70.00;
- 2) for a 7-day ticket - PLN 140.00.

#### 5. Change of the contract of carriage and refund for the unused ticket

- 1) The change of the contract of carriage with regard to the departure date in the case of tickets purchased via the MKA system (ticket machines and the iMKA mobile application) takes place on the terms specified in the Regulations for the issuance and use of the Małopolska Agglomeration Card, the iMKA mobile application and the sale of tickets via the Internet, available at [www.mka.malopolska.pl](http://www.mka.malopolska.pl).
- 2) The reimbursement for a completely unused ticket is made on the terms specified in the RPO-KMŁ.
- 3) In the case of a return or replacement of a completely unused ticket purchased according to the offer via the E-PODRÓŻNIK BILETY system, the provisions of the Regulations of the website and the online sale of tickets for passenger transport and for the shipping of parcels via the E-PODRÓŻNIK BILETY system, available on the website: <https://www.e-podroznik.pl/>.
- 4) There are no refunds for partially unused tickets issued according to the offer, subject to the cases specified in art. 18 of the Act of Transport Law of November 15, 1984 (i.e. Journal of Laws of 2020, item 8).
- 5) The change of the contract of carriage in the scope of the departure date may be made only before the beginning of the ticket validity, subject to points 1-4.
- 6) It is not allowed to switch to a train of another carrier with a ticket issued according to the offer.
- 7) The ticket entitles you to travel by bus transfer lines Autobusowe Linie Dowozowe operated by "Koleje Małopolskie" Ltd. Detailed information on ALD is available on the carrier's website: <https://kolejemalopolskie.com.pl/>.

## 6. Others

In matters not covered by these terms and conditions, the provisions of:

- 1) Transport tariff for people, goods and animals Koleje Małopolskie (TP-KMŁ);
- 2) Regulations for the transport of people, shipments and animals as well as for the handling and clearance of travelers of "Koleje Małopolskie" Ltd. (RPO-KMŁ), available on the carrier's website [www.kolejemalopolskie.com.pl](http://www.kolejemalopolskie.com.pl);
- 3) Regulations for the issue and use of the Małopolska Agglomeration Card, the iMKA mobile application and sale of tickets via the Internet, available at [www.mka.malopolska.pl](http://www.mka.malopolska.pl),
- 4) Regulations of the website and online sale of tickets for the transport of passengers and for the shipping of parcels via the E-PODRÓŻNIK BILETY system, available on the website <https://www.e-podroznik.pl/>,
- 5) Regulations for the transport of people, shipments and animals by Bus Transfer Lines (Autobusowe Linie Dowozowe) operated by "Koleje Małopolskie" Ltd.